

Josephine County UCAN VITA



Your Local VITA Site

Location:	In Grants Pass: UCAN VITA; 900 SE 8 th St. In Cave Junction: IV Family Coalition; 535 E. River St.
Appointments:	https://joco-freetaxes.com - or For Grants Pass: 541-223-9597 For Cave Junction: 541-592-6139
Website:	www.joco-freetaxes.com

Check the Status of Your IRS Refund - No refunds are issued before February 15th

Direct deposit, expect your refund within 7-21 business days. For a check, expect your refund in 4 weeks.

1. When to Check	2. What you need	3. How
<ul style="list-style-type: none">• Within 24 hours after you have e-filed your tax return• 4 weeks after mailing your paper return	<ul style="list-style-type: none">• Social Security Number• Filing status• Exact refund amount	<ul style="list-style-type: none">• Go to www.irs.gov link Where's My Refund?• Call IRS Refund Hotline: 800-829-1954• IRS2GO phone app

Check the Status of Your Oregon Refund

Direct deposit, expect your refund within 10 business days. For a check, expect your refund it 3-4 weeks.

1. When to Check	2. What you need	3. How
<ul style="list-style-type: none">• 10 business days after you have e-filed your tax return• 8 weeks after mailing your paper return	<ul style="list-style-type: none">• Social Security Number• Filing status• Exact refund amount	<ul style="list-style-type: none">• Go to www.Oregon.gov/DOR link Where's my Refund?• Call 800-356-4222

Social Security Card Replacement

SSA advises clients should get their new card in the mail in 7-10 business days. You will need to complete the "SS-5" form available at <https://www.ssa.gov/forms/ss-5.pdf> and either mail with original required documents, or visit our local Social Security office at:

SUITE 101
3501 EXCEL DR
MEDFORD, OR 97504

Phone: 800-772-1213

Hours:

Mon, Tues, Thur, Fri: 9:00AM-4:00PM

Wed: 9:00AM-Noon

Prior Year Tax Returns - Federal

If you need information on returns you filed in previous years, you can go to www.irs.gov and click on "Get Your Tax Record" (<https://www.irs.gov/individuals/get-transcript>). Or call 800-908-9946 and request a transcript for the current year and up to 3 years back. It will be mailed to you. You may be able to see your transcript online and print it out, but the e-authentication procedures are rigorous and include having a mobile phone in your name and account numbers such as a credit card, mortgage loan or a car loan.

Record of Account Transcript is the most complete. It combines the tax return and tax account transcripts into one complete transcript.

If you need a transcript for an older tax year, you'll need to complete Form 4506-T. A transcript contains all the information from a tax return but is not an actual copy of the return. If you need an actual copy of the return, you must fill out Form 4506 and pay a \$54 fee for each year.

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Prior Year Tax Returns – Oregon State

If you need a copy of your original State of Oregon return, write to the Oregon Dept. of Revenue: 955 Center St. NE; Salem, OR 97301. Be sure to include the following in your request;

- The name(s) and address shown on your return
- Your current address
- The tax year(s) involved
- The Social Security number(s) and signatures of the person(s) who filed the return
- \$4 for each return ordered

Prior Year Income Documentation

When documenting income from prior years, your best option is to ask your employer for a replacement for your W-2 or 1099. If this is not an option, you can go to www.irs.gov and click on “Get Your Tax Record” (<https://www.irs.gov/individuals/get-transcript>). Or call 800-908-9946 and request an Income and Wage Transcript to be mailed. You may be able to see your transcript online and print it out, but the e-authentication procedures are rigorous and include having a mobile phone in your name and account numbers such as a credit card, mortgage loan or a car loan.

Go to the Oregon Department of Revenue local office in person and request a wage statement. Bring both to the tax site.

For Returns that AARP Tax-Aide Cannot Prepare

Free File Online: Visit www.irs.gov for free file options.

Professional Preparer: To locate a professional preparer in the community, visit <https://irs.treasury.gov/rpo/rpo.jsf>

IRS
800-829-1040 www.irs.gov
Local Office 960 Ellendale Dr. Medford, OR 97504
Office Information 541-282-1350
Make Appointment 844-545-5640
Monday-Friday 8:30 a.m.- 4:30 p.m. (Closed for lunch 12:30 p.m. - 1:30 p.m.)

Oregon Dept. Of Revenue
503-378-4988 or 800-356-4222 Questions.dor@state.or.us www.oregon.gov/DOR
Salem 955 Center St. NE Salem OR 93701
Medford - District Office 3613 Aviation Way Suite 102 Medford, OR 97504-6010 (541) 858-6500
Monday-Friday 8 a.m. - 5 p.m.